



We'd love you to join us as a Retail Assistant Volunteer

About the role

What will I be doing

We are looking for volunteers to join our retail teams across England and Wales. You do not need any experience - just a willingness to learn. Come and give retail volunteering a go!

This is what you could be doing as a volunteer retail assistant:

- Making our customers feel welcome and creating a warm shopping environment
- Serving customers at the till
- Receiving donations from the public
- Signing up new Gift Aid donors
- Replenishing stock – ensuring our rails and shelves are well-stocked, and tidy
- Preparing the stock before it goes onto the shop floor this can include sorting, steaming and pricing.

How much time could I give

You can volunteer any time between 9am and 5pm Monday to Saturday and between 10am and 4pm on Sundays and Bank Holidays.

We appreciate any time that you share with us. That can be anything from a few hours a week, to a full day or more.

“volunteering has given me a chance to make a difference to peoples lives and at the same time it really is enjoyable too.”

Gary



About you and Mencap

“

"what I enjoy most about volunteering is meeting people, meeting new people with different life experiences and histories. It's also fun, going out and having a chat."

Gary

We are looking for volunteers who are

- Friendly and approachable
- Reliable and patient
- Able to work as part of a team
- Accepting of others who might be different to yourself
- Able to take instructions

What can you expect from us?

- Training and induction
- To feel fully supported in your role
- Agreed out-of-pocket expenses to be reimbursed (e.g. travel)
- To meet new people and be part of a team
- To learn new skills
- To feel appreciated and valued

The difference volunteers make

1.5 million people in the UK have a learning disability.

We have an ambitious vision for the UK to be the best place in the world for people with a learning disability to live happy and healthy lives. Volunteers play a key role in helping us achieve this.

Volunteering with us is your opportunity to help us achieve this, whilst having the chance to develop your skills, meet new people and join a passionate and dedicated team.

You will be volunteering with

Store
Manager

Store
Assistant

Volunteers



Our values describe who we want to be and what we stand for. It is important that you show these five values whilst volunteering.

We are
Passionate
about making
the world a
better place

We are
Inclusive
of everyone

We are
Brave
we challenge
and try new
things

We are
Positive
in our work
and with each
other

We are
Kind
to everyone