

WESTCLIFF-ON-SEA - ONE PAGE PROFILE

Names	Westcliff-on-Sea
People who are important to them	<p>Each other, family members, staff team, Health professionals, Multi-Disciplinary Team, Social Worker and Individual friends. Social Groups</p> <p>Everyone requires help with full personal care, medication, manual handling and everyday tasks. Once these are completed the day is free to enjoy activities and make memories.</p>

It is important to them that staff

- Have a sense of responsibility and can be relied on to provide an excellent level of support.
- Have staff members who are reliable and on time.
- Have a sense of fun and engage with people in a happy, cheerful manner and engage in activities.
- Have an interest in people's welfare and helping them fulfil their dreams and goals.
- Are open minded and enjoy working with people with complex needs.
- Understand the values of caring and trustworthy.
- Happy to help the people we support access the community.
- Helping to make and maintain relationships with friends. Maintaining contact with family members.
- It is important to them that staff can follow the support plans and risk assessments in place to provide a safe and caring environment.
- Someone who can make a difference to the lives of the people we support.

They are great at

Enjoying stories, going out to have cup of tea, somewhere quiet such as park cafes, or staying at home relaxing.

Or going out and about especially for lunch! Trips on the train and in the car the further the better. Enjoys looking at magazines and showing people the pictures.

The peace and quiet and places such as the water garden along the seafront. Listening

They sometimes find it difficult to

Depending on the individual it can include: Engage in new things such as going to new places.

Waiting for lunch/dinner to be ready and understand that I don't need to eat in every shop we walk past. Understand what we are doing and where we are going. Find shopping difficult due to lots of different noises.

to music and the feeling of the sun on their face on sunny days.

Not to become over excited as this can bring on seizures.
Being in noisy places with lots going on.
Such as the dining room at home.
Deciding what object I would like to have;
staff need to have patience when supporting me make a decision.

They need support

- Fulfil their goals and development plans
- Full support with personal care, medication and everyday tasks.
- Prepare food and drinks and ensure a healthy diet is offered.
- Engage in activities inside and outside the home.
- Managing and doing all paper work like finance, updating support plans and risk assessments.
- Building friendships and maintaining relationships with friends and family.
- Maintaining family ties and support to report complaints/compliments.

They want support

- Do interesting activities at home and in the community.
- Arrange events at the home for our friends and family to attend.
- They want staff who can support them to life plan and ensure that they make personal accomplishments.
- Develop new skills through person centered support.