

Role Profile: Senior Community Advocacy Worker



What you will do

Deliver the Right Support Right Time Advocacy Support Services for people with learning disabilities across Northern Ireland. You will be responsible for developing, organising and delivering tailored advocacy support services. You will work with the programme manager and advocacy support team to achieve project targets and best outcome for the people we support.

About you

You are providing advocacy support to people with learning disabilities, their families and carers

Experienced candidates from all backgrounds welcome! We are looking for people with a passion and drive to improve the lives of young people with a learning disability.

Strong verbal and written communication skills, including an ability to break down complex information and present it in accessible ways

What you will bring

Ability to develop and maintain effective working relationships within and outside an organisation

Ability to produce written reports, and use excel to manage and summarise data

Ability to develop a positive rapport with others and work collaboratively

Your experience

Ability to demonstrate line management or supervision of staff or volunteers

Ability to demonstrate experience of budget planning and working to set targets

Experience of collaborating with a variety of stakeholders through strong verbal and written communication

Experience of working with groups of people who may be vulnerable

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More information about the role

You will:

Provide line management support to the Community Advocacy Workers

Manage and produce reports as required by programme funders

Provide one to one and group advocacy support to individuals with learning disabilities, empowering them to resolve their issues, have their voices heard and their rights safeguarded.

Encourage and facilitate self-help, enabling individuals to better understand and manage their wellbeing through prevention and early intervention.

Liaise, maintain and develop positive working relationships with relevant professionals.

Maintain timely and accurate case notes, providing formal and informal written and verbal reports on clients and casework as required.

What will Mencap give you

- 24 days annual leave + bank holidays (pro-rata'd dependant on contract)
- Amazing benefits & pension
- Comprehensive Induction
- Ongoing support, supervision and development opportunities
- An enjoyable workplace

How to apply

Please apply with an up to date CV, maximum three A4 sides, together with a covering letter providing an overview of your experience in relation to the specifications of the role.

If you require any further information please contact our Recruitment Team on 01733 246699

Join the team and be part of an organisation passionate about making the NI the best place for people with a learning disability to live happy and healthy lives.

Who you can expect to work with

Young People
with a learning
disability and/or
additional need

Families and
carers of young
people

Mencap NI Youth
Team Colleagues

HEROES+ Project
Partners and youth
work team

Youth and
community groups
and organisations



Mencap's values and how they apply to this role

We are
Passionate
about making
the world a
better place

You will be passionate about how you and the wider youth team can improve the lives of the young people with a learning disability, reflecting how you can learn and improve in your practice

We are
Inclusive
of everyone

You will be inclusive in your practice making sure that you support each young person engaging in youth programmes. Within your role you will work to make sure all voices are heard, and different views listened to

We are
Brave
we challenge
and try new
things

You will be brave by encouraging young people to have big ideas and be aspirational about their future and what can make their community the best place to live. You will test things out and learn from mistakes

We are
Positive
in our work
and with each
other

You will be positive in how you work with young people and colleagues. You will encourage them to share their own ideas and encourage honest and open conversations about what could be better

We are
Kind
to everyone

You will be kind and considerate in all your interactions, and will call out any behaviour that is not, so that people feel it is a safe place throughout their engagement in all youth activities.