



**About the role -  
Volunteer  
Visitor in South  
Croydon**

**What we'd love you to do**

The Mencap visiting service (MVS) was launched in **1963** as a befriending service to adults with a learning disability after their parents pass away.

We currently support over 300 people of all ages across England and Wales. MVS volunteers reduce social isolation, expand networks and build friendships.

Each volunteer is matched with someone to visit 6 times per year. All volunteers are supported by a Volunteer Services Coordinator.

"What I enjoy most is seeing the smile on A's face when I arrive, she is always so happy to see me. I leave with a smile and a good feeling." – Kitty, MVS Visitor

We support a lady in her 70s living in South Croydon. She likes teddys and spending time at home with her housemates.

She has limited verbal communication but once she gets to know someone she enjoys company and someone special come to sit with her.

Visit can be very flexible, the home are very happy to accommodate whichever days/times work best for you where possible.

Visits will initially last around 30 minutes, but once she gets to know you and feels more comfortable visits are likely to be closer to an hour.

By visiting you will be making a huge difference to her life and help fulfill the wishes her parents had for her when she was signed up for our service.



**About you –  
Kind, patient  
and creative**

### What can you expect from us:

- Personalised training and induction
- To feel fully supported in your role
- Agreed out-of-pocket expenses to be reimbursed (e.g. travel, a meal out with the person you visit)
- Meet new people
- Learn new skills
- Feel appreciated and valued
- You will be making a huge difference!

### What skills do I need to have:

This role would be great for you if you would like to build a supportive friendship with someone you share interests with.

For this role we ask that you are:

- 18 or over
- Friendly and approachable
- Reliable and patient
- Able to use initiative
- Accepting of others who might be different to yourself
- Have good communication and listening skills
- You will need to provide 2 references before you start.

"The right attitude and living our values is really important. You need to be willing to learn, grow and change for yourself and for Mencap's future." - Dean, Mencap Colleague

## Who you will be interacting with:

Their home  
and support  
staff

The person  
you will be  
visiting

Volunteer  
Services  
Coordinator



Click here to listen to  
what our volunteers  
think

Mencap's values describe who we aspire to be and what we stand for. It is important that you show these five values whilst volunteering.

We are  
**Passionate**  
about making  
the world a  
better place

We are  
**Inclusive**  
of everyone

We are  
**Brave**  
we challenge  
and try new  
things

We are  
**Positive**  
in our work  
and with each  
other

We are  
**Kind**  
to everyone