

# Volunteer Role Profile



Volunteer Role

**Mencap Mentor Volunteer**

Volunteer Manager

**Shop Manager/Connection Agent**

Where you will be based

**Shop**

## Why we want you

As an Employ Me Program Mencap Mentor, you will work alongside Mencap staff in various teams supporting participants with a learning disability to develop in a workplace setting, developing their skills and building confidence.

## What you will be doing

- You will support staff in the shop and connection agent with activities
- You will support a fellow volunteer(s) on the employ me program, to improve their confidence and independence
- You will encourage the volunteer(s) to try new things and gain new skills
- Support staff to keep volunteers motivated and engaged
- Share useful feedback to support a volunteers development in a kind and clear way

## The skills you need

- Ability to listen and communicate clearly
- Confident in providing feedback and encouragement
- Support participants' understanding of workplace expectations, culture, and behaviours
- Ability to build trust and rapport with those you are mentoring
- Reliable and with good time-keeping
- Able and happy to act as a role model
- Experience with supporting or spending time with people with a learning disability would be helpful but not mandatory

## What's in it for you

- You will have the opportunity to support people with a Learning Disability, to improve their confidence and independence
- Reasonable out-of-pocket expenses in line with our policy e.g. travel
- Receive full Training and support
- A chance to volunteer as part of a team and meet new people
- The opportunity to give back to your local community