# **Volunteer Role Profile**



Volunteer Role Volunteer Manager Where you will be based

Shop Volunteer Shop Manager Shop

#### Why we want you

Our shops are very much part of their local community and volunteers help us by playing their part in bringing in vital funds that make a real difference to the lives of people with a learning disability in the UK. You will be joining a fantastic team of volunteers, bringing your enthusiasm and positivity to our shop. We welcome applications from people of all backgrounds to join us as part of our shop team!

### What you will be doing

- Welcoming and serving customers
- Sorting donations and processing stock
- Operating the till
- Keeping the shop clean and tidy
- Registering Gift Aid donations

#### The skills you need

- Friendly and approachable
- Able to take instructions
- Reliable and patient
- Able to work as part of a team in your local community
- Accepting of others who might be different to yourself

## What's in it for you

- Full volunteer induction and training
- Agreed out of pocket expenses paid
- Meet new people and be part of a team
- Learn new skills
- Feel supported, appreciated and valued