

## Fitzwalter House (Great Tey) One Page Profile

		<b>Profile</b> <p>The service is based in Great Tey and is a supported living service provided to six individuals; four in the main house and two who live in separate flats. The house / flats are situated in a rural setting with a large garden and woodland area surrounding it.</p> <p>There is limited access to public transport, but the service does have its own vehicle and two of the PWS have their own cars to get around in. The needs of the people who we support at the service are mild to moderate, each individual having their own individual set of care plans reflecting how they want and need to be supported, both at home and in the community. Everyone requires some level of support with either personal care, medication administration, finance and everyday household tasks. They all have very busy lives attending their various clubs/day centers/ volunteer jobs but they also have 1 to 1 hours when a Support Worker can work with the PWS to turn an ordinary day into something special.</p>
<b>People who are important to them</b>	Family Friends Staff team Social Workers Health Professionals Social Groups	

### It is important to them that staff

- Have a sense of responsibility and can be relied on to provide an excellent level of support by being there when they are expected and delivering an excellent service to every individual.
- Have a sense of fun and will engage with the people we support in a cheery manner and engage in and instigate games and activities.
- Have a keen interest in people's welfare and actively engage in planning and carrying through on ideas.
- Are open minded and enjoy working with people who have learning disabilities, autism as well as physical disabilities.
- Understand and share the values of caring and trustworthiness.
- Are up for going out into the community with people, even when this may throw up some challenges.
- It is important that they have staff that understand that even everyday tasks, if completed with care and compassion and in a professional manner can make a massive difference to the people we support.
- It is important to them that staff can follow support plans and risk assessments to provide a safe and caring environment and can carry out a range of physical and written tasks with and on behalf of the people we support to a high standard which they can maintain over time.

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### **They are great at**

- They like to do activities of their choosing
- They like to spend time with their families
- They go to their day centres
- They are given choices with everyday things they do
- They are supported to do things themselves, where possible, not do it for them
- They are supported to be as independent as possible

### **I sometimes find it difficult**

- Recognise emotions and find positive reactions to emotions I find difficult.
- Make decisions for myself and can forget to respect people's personal space.
- Meet new people or try new activities.
- To eat healthily.

### **They need support to**

- Plan and fulfil their goals and dreams.
- To engage in activities at home and in the community.
- For their wellbeing and healthy diet.
- Keeping the home safe for people.
- A range of personal support such as personal care, medication administration and meal preparation.
- Managing and doing all paper work like finance, updating support plans and risk assessments.
- Building friendships and maintaining relationships with friends and family.
- Report complaints / compliments.

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### **They want support**

Do interesting things in their days, and in the evenings. They want staff who will actively engage with them in tasks and recreational activities. They want staff who can help them identify activities and carry them through and ensure that these happen on a regular basis. They want staff who can support them with a life plan and ensure that they make personal accomplishments. We want staff who can help us to develop new skills through person centered active support.